

# IBM BRAND TRANSACTION SUPPLIES QUALITY GUARANTEE

## 100% Customer Satisfaction Guarantee

The products we recommend are carefully selected and have undergone extensive performance analysis prior to introduction. NASHUA warrants its products are free from defects in material and workmanship, meet or exceed OEM (Original Equipment Manufacturer) performance, and will offer full replacement or credit for products that we supply which are defective and returned by the customer.

NASHUA also warrants that its products will not cause excessive or abnormal wear to the print mechanism. However, under the following conditions, NASHUA will bear the cost of service and repair of machines which are damaged, excluding normal wear and tear, by use of our products.

1. Signed documentation from a service representative stating abnormal wear can be established as a direct result of exclusive and continuous use of NASHUA products.
2. Reasonable precautions have been taken in the handling, storage, and use of NASHUA products.
3. Report of such damage is reasonable and prompt.



Park Ridge, IL 60068  
Customer Service (800) 323-4265